

Indicator Rating Worksheet

Instructions:

- 1) For each important component of an indicator (Direct, Useful, Understandable, Practical), rate each indicator using this scale :
3 = Good 2 = Needs Improvement 1 = Unacceptable (all boxes should have a number in them)
- 2) Once you have rated all four indicators related to an outcome, choose the "best" indicator for that outcome
- 3) Develop and rate four indicators for one of your program's short term outcomes, and then choose the best one

Outcome	Indicators	Direct	Useful	Understandable	Practical
Clients with chronic disease have the knowledge and skills necessary to manage their condition <i>(Short term)</i>	a. % of clients who have completed the training program				
	b. Examples of how clients express increased confidence in managing their condition				
	c. % of clients who successfully complete their exacerbation management plan				
	d. % of clients whose care is managed according to clinical practice guidelines				
Mental health consumers experience increased self-confidence as a result of knowledge and skills gained in the program <i>(Intermediate term)</i>	a. % of participants who report an increase in overall confidence as a result of newly acquired knowledge and skills				
	b. % of participants who are displaying an increase in confidence				
	c. Examples of how participants have applied new knowledge and skills in their daily life				
	d. % of participants who report participating in more social activities				
	a.				
	b.				
	c.				
	d.				