

MULTIDONOR ASSESSMENT OF WORLD HEALTH ORGANIZATION (WHO)

The “MOPAN Common Approach - WHO Report 2010 (Part I)” was released January 18, 2011. The report was prepared for the Multilateral Organization Performance Assessment Network (MOPAN), a network of 16 donor countries with a common interest in assessing the organizational effectiveness of multilateral organizations. For more information about MOPAN and a list of reports on organizations assessed so far, visit: <http://www.mopanonline.org/>

The MOPAN Common Approach 2010 assesses the organizational effectiveness of multilateral organizations based on perceptions of MOPAN members and partners/clients of these organizations and on a review of documentation. Performance is examined on key indicators in four quadrants – strategic management, operational management, relationship management and knowledge management. WHO was assessed at an institutional level and across ten developing countries identified by MOPAN for the 2010 assessment. Responses were collected through an on-line survey and face-to-face interviews. A document review was carried out using corporate documents and country programming documents from five sampled countries.

WHO has engaged in management reforms in recent years. These have included: continuous strengthening of its results-based management framework; introduction of a Global Management System that aims to facilitate technical and financial integration across the organization; an enterprise risk management framework; and implementation of the International Public Sector Accounting Standards. The findings of the 2010 assessment reflect the organization’s progress in areas related to these reforms, while also noting that these are ongoing initiatives.

The report was developed under contract by Universal Management Group, a Canadian consulting firm established in 1980 that specializes in evaluation and monitoring for international development. Universal www.universalia.com has made significant contributions to identifying best practices and developing tools in the fields of organizational assessment; planning, monitoring, and evaluation; results-based management; and capacity building.

To view the report, entitled: “MOPAN Common Approach - WHO Report 2010 (Part I)”, visit: http://static.mopanonline.org/brand/upload/documents/WHO_Final-Vol-I_January_17_Issued1_1.pdf NOTE: Complete methodology for the Common Approach 2010 is presented in a Volume II, Appendix I, not yet posted by MOPAN.

Source: This summary was developed and supplied by Franklin White, Pacific Health & Development Sciences Inc. (PacificSci) www.pacificsci.org Victoria BC, March 3, 2011. PacificSci was contracted by Universal Management Group to perform internal quality control for the assessment.